

Ecclesia Versicherungsdienst GmbH

Customer Information at First Business Contact

The Ecclesia Group together with its broker companies is the largest provider of insurance advisory, risk consulting along with the procurement and managing of insurance contracts in Germany. With its modern and market-leading services, the Ecclesia Group creates value for its clients. This focus on customer benefit forms the basis for constant innovation and further development of products and services in the Ecclesia Group.

Mandatory information required under Article 15 of the German Regulation on Insurance Mediation (VersVermV)

Status

Insurance broker with a license in accordance with Sec. 34d Para. 1 of the German Trade, Commerce and Industry Regulation Act (Gewerbeordnung), registered with the IHK Lippe zu Detmold, registration number D-HNW2-BIDSC-27. This information can be reviewed at the German Chamber of Industry and Commerce (DIHK), Breite Strasse 29, 10178 Berlin, phone +49 180 6005850 (0.20 €/call), www.vermittlerregister.info.

Ecclesia Versicherungsdienst GmbH renders consulting services on the insurance products offered, as provided for by law. For its activities, Ecclesia Versicherungsdienst GmbH usually receives a broker's commission, which is included in the insurance premium. In case of a corresponding agreement, the company works on the basis of a fee, which is to be paid directly by the client. A combination of broker's commission and fee is possible. In addition to broker's commission and fees, interest income may also be earned from its collection activities. In addition to these types of remuneration, Ecclesia Versicherungsdienst GmbH may receive a separate remuneration from insurance companies for services rendered to such insurance companies. Ecclesia Versicherungsdienst GmbH does not receive any other payments as remuneration. In the case of insurance contracts that are mediated and/or managed by an underwriting agency of the Ecclesia Group as an insurance agent for insurers, said company receives a commission from the insurer for its activities on behalf of the insurer, which is included in the insurance premium.

Arbitration board

Versicherungsombudsmann e.V., Postfach 080632,10006 Berlin, www.versicherungsombudsmann.de; Ombudsmann private Kranken- und Pflegeversicherung, Postfach 060222, 10052 Berlin, www.pkv-ombudsmann.de

Complaints

Complaints can be addressed to the above address, the e-mail address beschwerde@ecclesia.de or to the phone number +49 5231 603-8997.

International network

The Ecclesia Group operates its own companies in Austria, Italy, Belgium, Spain, the Netherlands and Turkey. It maintains a worldwide presence through its partners in the ECCLESIA GLOBAL NETWORK.

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Data Privacy Statement and Information in accordance with Articles 13 and 14 of the GDPR

General

This declaration and information is intended for our contractors, suppliers and other contracting parties and dialogue partners beyond the activities for our clients and for their respective legal representatives and other employees.

We attach great importance to your privacy and strictly adhere to data protection regulations when processing data.

Please also forward this information to the current and future authorized representatives and possible co-insured persons of your company.

Name and contact details of the responsible party

Ecclesia Versicherungsdienst GmbH
Ecclesiastrasse 1 – 4
32758 Detmold
Telephone +49 5231 603-0
Fax +49 5231 603-197
Email info@ecclesia.de

Contact details of the data protection officer

Ecclesia Versicherungsdienst GmbH
Data protection officer
Ecclesiastrasse 1 – 4
32758 Detmold
Telephone +49 5231 603-6129
Fax +49 5231 603-606129
Email dsb@ecclesia.de

Purposes for the processing of personal data, as well as the legal basis for the processing

We only process your data for the purpose of establishing, handling, administrating a business relationship or executing a transaction and for implementing pre-contractual measures.

The legal basis for the processing of data is Article 6 Paragraph 1 lit. b of the GDPR.

Categories of personal data that are processed

Personal data is all information, which relates to an identified or identifiable natural person. Various categories of personal data are processed for establishing, handling,

administrating a business relationship or executing a transaction and for implementing pre-contractual measures. Examples of these include name, address, communication data, etc.

In the event of special categories of personal data being processed, this shall exclusively take place with your explicit consent. Among other things, such involve health-related data. The legal basis for this processing results from Article 9 Paragraph 2 lit. a of the GDPR. In certain cases, processing of special categories of personal data is necessary for the assertion, exercise or defense of legal rights. The relevant legal basis for this processing is Article 9 Paragraph 2 lit. f of the GDPR.

Recipients of your personal data

Your personal data shall only be passed on to third parties with your consent or if there is a legal justification for consent. In addition, our employees are obligated to confidentiality and compliance with the provisions of data protection legislation.

Transmission of your personal data to state institutions and authorities who are entitled to receive such information shall only take place within the framework of the relevant legislation, or if we are obligated to do so due to an official or judicial decision.

Particularly within the scope of establishing, handling, administrating a business relationship or executing a transaction and for implementing pre-contractual measures, it may be necessary to transmit your data to other locations or receive data from these locations. These involve

- policyholder,
- affiliated companies,
- other contractors of our company,
- technical service providers and
- IT support service providers.

Your security

We take technical and organizational measures to protect your data against unauthorized access, loss, manipulation and destruction. Our security measures are constantly being updated in accordance with technological development.

Storage duration

Your personal data is stored for the purpose of establishing, handling, administrating a business relationship or executing a transaction and for implementing pre-contractual measures.

Provided that your personal data is no longer necessary for these purposes, it will be automatically deleted.

Establishing, handling, administrating a business relationship or executing a transaction and implementing pre-contractual measures include, in particular, the retention of documents and information within the framework of the statutory retention periods (up to ten years).

Rights of the persons affected

You have a right to access information about your stored personal data at any time. According to Articles 16 to 20 of the GDPR, you also have the right to the correction of inaccurate data, the right to the deletion of your personal data, the right to restrict the processing of your personal data and the right to data portability.

Right to revoke consent

You have the right to revoke your given consent at any time. This revocation shall apply with immediate future effect. The lawfulness of any processing carried out until the moment of revocation on the basis of consent shall not be affected by the revocation.

Right to complain

If you are of the opinion that the processing of your personal data constitutes a violation of the GDPR, then you have the right to lodge a complaint with a supervisory authority.

Provision of your personal data

Without processing your personal data, it is not possible for us to establish, handle, and administrate a business relationship or to execute a transaction and to implement pre-contractual measures. This is why it is necessary to disclose your personal data.

Sources from which your personal data originate

If we have not collected your personal data directly from you, such data originate from the following sources:

- Your employer
- Technical service providers
- Sources accessible to the public (e.g. official register, address directories, internet)

Questions, suggestions, complaints

If you have additional questions about the data protection information and the processing of your personal data, you can contact us or our data protection officer directly using the contact details specified above.